



Upper Canada Skating Club

Refund and Accident Policy

1. Skate Canada Fee and Upper Canada Club Fee are non-refundable.
2. Program cancellation due to Government order - Partial or full refund (by cheque or credit) depending on the percentage of refund the club receive from the City of Toronto for ice rental.
3. If a refund request is due to a medical situation, the request must be in writing, addressed to the Board of Directors and accompany with a doctor's note. A \$50 processing fee is charged for all refunds. No prorated fees or refund for missed classes.
4. No make ups or refunds for sessions missed due to illness, vacations, holidays, competitions, tests, bad weather, maintenance, equipment failure, breakdowns, repairs or management disputes.
5. No refunds for sessions missed due to illness, vacations, holidays, competitions, tests, bad weather, maintenance, equipment failure, breakdowns, repairs or management disputes.
6. If a refund request is for missing sessions due to vacation for over 4 weeks, the request must be in writing, addressed to the Board of Directors and accompany with a proof of travel (eg. Plane ticket).
7. There is no refund for guest skate, assessments or club events once the fee is submitted.
8. Ice usage and schedules are subject to change at the discretion of the skating club.
9. Upper Canada Skating Club and/or proprietors will not be responsible for any accident or loss however caused and agrees to release the proprietors from all claims or damages which may arise as a result of or by reason of such an accident or loss.